

OPTIONAL SERVICES

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| Special Delivery by 09:00 Available for delivery to selected postcodes within the Worldwide by 0900 on the next available working day (by 1030 to USA). Please check the delivery postcode before booking at dct.dhl.com | Per shipment | Pre 0900 Tariff + £30 Pre 1030 Tariff + £15 |
| Special Delivery by 12:00 Available for delivery to selected postcodes within the Worldwide by 1200 on the next available working day. Please check the delivery postcode before booking at dct.dhl.com | Per shipment | Tariff + £5 |
| Saturday Delivery The delivery of a shipment on a Saturday, when Saturday is not a standard working day, or on a Friday, when Friday is not a standard working day. This service is only available in selected postal / zip code areas. Please check the delivery postcode before booking at dct.dhl.com | Per shipment | Tariff + £45 |
| Shipment Insurance - Charged by Shipment Value The provision, at individual shipment level, of declared value coverage above Standard Liability for the amount necessary to repair or replace a shipment in the event of physical loss or damage | Percentage of replacement/ declared value with minimum charge | £18 or 3% of stated shipment value if higher. |

SURCHARGES

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| Fuel Surcharge A variable percentage surcharge, derived from a publicly available jet fuel index or diesel fuel index, which is applied to the weight charge, Service Premiums and all Surcharges and Optional Service charges. | Per shipment | Calculated Monthly and posted at www.impactexpress.co.uk/info |
| Remote Area Delivery This surcharge applies when a shipment is collected from, or delivered to a location that is distant or difficult to serve. The Remote Area surcharge applies to international and domestic shipments. | Per shipment | £18.00 GBP per shipment or 0.40 GBP per kg, if higher |
| Delivery Duty Paid DDP Impact Express can arrange for the automatic payment of any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever the shipper requests that duties, taxes or other regulatory fees be billed outside of the destination country. This will not automatically clear the shipment, the consignee will still be required to complete and supply any formal clearance instructions required. | Per shipment | £16 fee (plus fuel) + separate charge for duty/tax charges and 2.5%/£10 admin applicable. |
| Address Correction This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. This surcharge applies to domestic and international shipments. | Per Shipment | £12.00 |

Temporary Surcharges

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| Essential Security Surcharges applicable to all express outbound and inbound shipments | Per shipment | Temporary Surcharge Link |
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ADDITIONAL HANDLING

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| Overweight Piece Surcharge A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70 kg. The Overweight Piece surcharge applies to domestic and international shipments. | Per Piece | £50.00 |
| Oversize Piece Surcharge This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. The Oversize Piece surcharge applies to domestic and international shipments. | Per Piece | £45.00 |
| Non Stackable Pallet Surcharge This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to domestic and international shipments. | Per Piece | £235.00 |

DANGEROUS GOODS - Please check with dg@impactexpress.co.uk prior to booking.

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| Under some circumstances, IE can carry acceptable quantities of dangerous goods or hazardous materials. Packages containing dangerous goods or hazardous materials will be assessed a service charge. Additional charges may also apply. | Full Dangerous Goods | Per shipment | £105.00 |
| | Consumer Goods ID8000 | Per shipment | £37.50 |
| | Biological Substances (UN3373) | Per shipment | £10.00 |
| Dangerous Goods In Excepted Quantities This fixed surcharge is applied per shipment when the handling and transportation of shipments involves substances and commodities that are in Excepted Quantities in compliance with IATA Dangerous Goods Regulations. | | Per shipment | £20.00 |
| Lithium Batteries A surcharge may apply per shipment when the handling and transportation of shipments involves Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions 966, 967, 969 and 970, Section II. | Lithium Batteries Section II (P1966, P1969) | Per Shipment | £20.00 |
| | Lithium Batteries Section II (P1967, P1970) | Per shipment | £20.00 |
| | Lithium Batteries Section I, II (P1965) | Per shipment | £105.00 |
| Dangerous Goods in Limited Quantities A surcharge is applied per shipment when the ground handling and transportation of shipments involves substances and commodities that are in Limited Quantities (LQ) in compliance with ADR regulations and which are restricted from air transportation. Such dangerous goods are restricted to no more than 30kg per piece and are accepted from approved Shippers only. | | Per shipment | £35.00 |
| Limited Quantities by Road The ground handling and transportation of substances and commodities classified as Limited Quantities to the limits of ADR (Accord Dangerous Routier) that are prohibited for air transportation. | | Per shipment | £35.00 |
| Dry Ice UN1845 The provision, handling and transportation of Dry Ice (UN1845) used as a cooling agent for non-dangerous goods on either the DHL air or road network or on commercial airlines. Can include replenishment during transit. | | Per shipment | £20.00 |

SECURITY CHARGES

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| Restricted Destination Surcharge *NEW* A surcharge applies when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Countries in scope: Central African Republic, Democratic Republic of Congo, Iran, Iraq, North Korea, Lebanon, Libya, Somalia, Syria, and Yemen. | Per shipment | £25.00* *Both charges will apply per shipment. |
| Elevated Risk Surcharge *NEW* A surcharge is applied when shipping to a destination country, DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. Destination countries affected: Afghanistan, Iraq, Libya, Mali, Niger, Sudan, Syria and Yemen. | Per shipment | £25.00 *Both charges will apply per shipment. |